

STATUS	DETAILS	Things To Do/Check
<b>IDLE</b>	Machine ready to be played	
<b>GAME</b>	Machine currently being played	
<b>SEF</b>	P1 – P6 Suspended  P1 – CCU or link P2 – Machine GMIC or CMS problem P5 or P6 – Link  P3, P4 & P6 - Other system eg. Turbo, Ebet, TGS, Loyalty system etc...	If in <b>“P1 Suspended”</b> perform Payout via CCU or Unlock machine from the CCU  Or  If in <b>“P5 Suspended”</b> Check Link Controller for pending Jackpots  or  All others call your service agent
<b>LOCK UP</b>	Machine in some type of error eg. <ul style="list-style-type: none"> <li>• Audit Mode</li> <li>• Cash Output Error (Hopper Error)</li> <li>• Cash Input Error (Bill Acceptor or Coin Mechanism)</li> <li>• Hopper Disconnected</li> <li>• Security Door open (Door Open)</li> <li>• Large Win</li> </ul>	Go to the machine and try to rectify the Current Lockup or Error. This can sometimes be done by turning the Reset Key on the machine  or  Call your service agent
<b>OFF-LINE</b>	No Communication between CCU & Poker Machine	Call Global Gaming Industries

**To Find Status of Machine:**

Press **GET MC** key on the keyboard  
 Scroll up or down using arrow buttons to find machine  
 Look half way down the screen you will see the **STATUS** line

**To Unlock a machine from the CCU when status reads **SEF P1 Suspended:****

Press **GET MC** key on the keyboard and use the arrow keys to select the machine  
 Press **00** key on keyboard  
 The word **WAIT** will flash 3-4 times and then read **SUCCESSFUL**  
 Machine will then go to **IDLE** status

**NB: You can still perform a payout in “SEF P1 SUSPENDED” STATUS**  
**At the bottom of every screen it will alert you to which options are available to you**